

Wayne State University
Proceedings of the Student Affairs Committee
October 16, 2019

Present: Alexis Brown, Megan Courtney, Siobhan Gregory, Michael Horn, Amanda Levitt, Vicky Pardo, Shauna Reeves, Brad Roth, Naida Simon, Jennifer Wareham, Mark Wenzel

Absent with Notice: Pamela Dale, Kelly Driscoll, Barbara Jones, Kristen Kaszeta, David Merolla, Rachel Pawlowski, Krysta Ryzewski, David Strauss

Guest: Monica Brockmeyer

This was a joint meeting with the FSST Committee. Naida called the meeting to order at 1:35 pm. Both the Agenda and Minutes of September 18 were adopted unanimously. Bob Reynolds, Chair of FSST had the agenda and his Minutes adopted by his committee. Both committees introduced themselves.

Monica Brockmeyer, Senior Associate Provost for Student Success was our guest speaker today. She announced that her PowerPoint presentation was an adaptation of several previous PowerPoint presentations. This one is called "High Tech/High Touch Student Care How STARS 2.0 can foster best-in-the-nation advising at WSU." The key announcement was that STARS 1.0 will go away and be replaced by STARS 2.0. C&IT is working with her to develop this new version of STARS. It will be a modern update of STARS 1.0 and will go beyond EAB. It will allow us to better use and allocate our dwindling resources. She stated that the WSU Advising Mission and Vision statement is "advising at Wayne State University is a proactive, developmental, professional, and intentional practice that promotes and enhances student learning and success. Advising exists to assist students." Ms. Dallas pointed out that this statement applies more to The University Advising Center rather than to departmental advising. Department advisers also have a student advocate role in their departments. They serve on committees such as curriculum and assessment so that the needs of students are voiced more intently when curriculum decisions are made.

Our advising structure is moving toward the iPASS system (Integrated Planning and Advising for Student Success). It is a transformation of the way we support students. The iPASS Core is the nucleus of institutional transformation. The core is the use of technology throughout the institution to engage advising and student support relationships that (1) approach student support as a teaching function; (2) touch students on a regular basis; and (3) connect them to the information and services they need when they need them, in order to keep students on-track to graduation. The integration of technology, processes and ideas flow along five workflows: advisor Tools, Student Services, Student Planning, Faculty Tools and Institutional Planning. They are supported by Change Management and Analytics. Integration must be about creating a shared understanding of each student's journey, the obstacles they face, and the support we will provide together to support their progress. It is not just about boosting graduation rates but giving students a good education. Students won't thrive unless they are

learning and progressing; students won't progress unless they are learning and thriving, and deep student learning requires progressing and thriving. More about iPASS can be found at the following link:

<https://www.achievingthedream.org/resources/initiatives/integrated-planning-and-advising-for-student-success-ipass-initiative>

Monica asked us to image what WSU will look like in 2030. Non-flagship schools, like Wayne State educate many more students that do flagship universities. Although the disparities between different student populations need to narrow, we must look at what is holding us back. One of the issues is that the financial aid landscape has changed. There is now a time limit on the availability to access financial aid. The eco-system is more challenging and curricular pathways need to be developed to help students succeed.

Contact Information: Monica Brockmeyer email: mbrockmeyer@wayne.edu phone: 313-577-9001

Meeting was adjourned at 3:05 pm.

Next meeting November 20, 2019 at 1:30 pm in 3339 FAB. The speakers will be Dawn Medley and Catherine Kay