

MEETING MINUTES

FACILITIES, SUPPORT SERVICES AND TECHNOLOGY COMMITTEE

October 16th, 2019

1:30-3:00

4339 FAB

PRESENT:

CHAIR: Robert Reynolds (CSC, ENG);

MEMBERS: Timothy Bowman (SIS, LIBR); Leah Celebi (MUSIC, FPCA); Richard Dogan (ACCESS, ACAD. AFFRS); Fayette Keys (S W); Christine Knapp (CMLLC, LAS); Ekrem Murat (I.E., ENGG); Jeffrey Withey (BMI, MED).

ABSENT WITH NOTICE: Sean Peters (Athletics); T.R. Reddy (BMI, MED);

LIAISONS: Victoria Dallas (PC); Michael Samson (AAUP-AFT); Tom Andersen (SUB) for Daren Hubbard (ADMIN); Ryane Brown (S.S.), Mary Paquette-Abt (UPTF);

GUESTS: Monica Brockmeyer (Senior Associate Provost for Student Success).

MEETING NOTES:

1. Minutes for September were approved.
2. Dr. Monica Brockmeyer presented a talk entitled “High Tech, High Touch, Student Care”. The power points for the talk are attached.

During the ongoing discussion Tim Bowman asked about the current acceptance rate. The answer was approximately 75%.

Brad Roth asked about free college tuition for lower class U.G.

Dr. Brockmeyer stated that STARS will be used as a framework for integrated student care and advising.

It will build on the idea of Integrated Planning and Student Success (IPASS).

2010-2011 represented the beginning of an integrated approach to student retention that focused on advising to boost graduation rates and student success.

It was projected that the student graduation would be around 50% by 2021.

Currently graduation rate at the University of Michigan is 90+ percent.

Right now we are around 47%.

Jeffrey Withey asked “What is holding us back?”

There are a number of factors, but one is grant limitations.

Student success means higher graduation chances and higher income after graduation.

IPASS will be supported by an integration of technology, processes and ideas along five workflows:

- **Advisor Tools**
- **Student Services**
- **Student Planning**
- **Faculty Tools**
- **Institutional Planning**
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It will be supported by:

- **Change Management**
- **Analytics**

An integrated package of advising tools will be useful for supporting all of the workflows described above.

Specific examples of activities for each of the workflows were then discussed.

3. Next and Future Meetings.

November 27, 2019.

December 18, 2019.

January 15, 2020.

February 19, 2020.

March 18, 2020.

April 15, 2020.

Best regards,

**Bob Reynolds
Chair FSST
Professor
Computer Science
College of Engineering.**