Annual Report, 2011-2012 Facilities, Support Services, and Technology Committee

The FSST Committee held six meetings during the academic year. After a brainstorming session, we invited visitors to meet with the committee and discuss concerns.

<u>Parking:</u> On November 9, 2011, we met with Jon Frederick (Parking) and Tim Michaels (Bus. Ops.) to discuss the parking situation. Mr. Frederick updated the committee on changes and innovations in the parking structures and lots, particularly the new system of hang tags, "swipe as you exit," and the ability to pay with credit cards.

<u>Facilities</u>: On December 7, 2011, the committee met with Mike Colburn and Donald Wrench from FP&M. Mr. Coburn informed the committee about new systems that are being implemented to assure that maintenance is being done. The group also discussed the policy of using building coordinators, and whether there would be a more efficient way to monitor the conditions of buildings.

Emergency Preparedness: Because of the deteriorating budgetary situation in the City of Detroit, the committee asked Chief Anthony Holt and Michael Wright, Presidental Chief of Staff, to address the committee on February 15, 2012. Chief Holt and Mr. Wright told the committee of the actions of the Crisis Management Team, and the plans around various types of emergencies, ranging from power outages to campus shooters.

<u>Computing:</u> Joe Sawasky, the administrative liaison to the Committee, provided updates on the activities of C&IT at meetings on November 9, 2011, and March 21, 2012.

It is the opinion of the committee that problems linger with both parking and facilities. The management of the parking system seems inclined toward blaming all parking problems on the users of the structures and lots, but they must realize that if people cannot work their systems, there are problems in the systems. The condition of campus buildings, likewise, seems to be blamed primarily on users, but one does not need sophisticated electronic monitoring systems to detect buildings which are dirty, dysfunctional, and in some cases, nearly dilapidated.

The committee chair wishes to express her thanks to Joe Sawasky for his assistance in arranging for guests from the administration, some of whom were reluctant to speak to the committee.

Respectfully Submitted,

Jennifer Sheridan Moss, Chair