Wayne State University Academic Senate

Facilities, Support Services and Technology Committee

2020-2021 Year End

1. The committee met seven times for the year 2020-21.

2. During the year the following guests gave presentations and participated in discussions with the committee.

   - Nathan Chavez - Assoc. Dir, Academic Application
   - Jodi Young - General Manager B&N, WSU Book Store
   - Rob Davenport - AVP, Facilities Planning and Management
   - Heather King - Enterprise Project Leader.
   - Glen Wasik - Lead Applications Tech Analyst
   - Huan Yan – Sr. Dir, Enterprise Applications
   - Kurt Kruschinska - University Registrar
   - Daryl Pierson - Sustainability Officer
   - Camille Bedford - Intern. Office of Sustainability
   - Garrett McManaway - Sr. Dir., Information Security & Compliance

3. During the academic year the committee addressed the following:

   I. Canvas Review
   II. Respondus
   III. First Day Texts – Jodie Young WSU Bookstore
   IV. Facilities - Rob Davenport provided an update on the strategies that FP&M has adopted during the Covid-19 crisis.
   https://facilities.wayne.edu/covid19/playbook
   WSU has a serious issue because of the university's long-running policy of **deferred maintenance. FP&M has been reactive not proactive.**

   V. STARS 2.0 update Heather King
   Driven by the business need for student success.
   Digital Transformation.
   Implementation target July, 2021 (This will be phase 1.5)
   Projected Schedule for Phase 2. Late September 2021.

   VI. SLATE update Glen Wasik & Huan Yan
   SLATE is a 3rd party software purchased in 2018 to support admissions and CRM with future admissions. Exclusively used in Higher Ed.
   Hosted by Amazon web services
   Used by both undergraduate and graduate admissions (added in 2019). The Med, Pharmacy and Law schools uses another tools.
   Used it to load undergraduate and graduate information into Banner.

Provided the group with a demo of what a student would see during their application process. Glenn showed how the application process works and how the exception reports on applications and other issues.

VII.   Kurt Kruschinska gave a brief overview on how the new Waitlist process works. Discussed some of the new issues. A department could set up multiple sections within a course to be wait listed. Students, for various reasons, can pick multiple wait lists. He noted that technically there is a way that we can stop it; we can allow a student to only waitlist onto one section at a time.
- Since the meeting, the WL has now been added to one of the classifications in STARS. This will allow chairs/departments/advisors to run reports.

VIII.   Daryl Pierson & Camille Bedford from Office of Sustainability
A new group within Facilities Management.
Developing ways to improve the amount of recycling.
Pandemic has stopped some of their plans for 2020.
Pre-pandemic, the university had 1476 tons of waste annually.
Have conducted an education program with custodians
Planning ways to make the recycling program more visible.
- Green Warriors Program
- Composting
- Waste Reduction
- Green Office System (Best practices)

For Fall 2021 there will be two learning communities on sustainability

IX.   Garrett McManaway
Provided an in depth review of the current university security processes.
He noted that WSU was not impacted by the January MS Exchange Server issue as we do not use this process. WSU uses a Cloud-based server.
He covered details on the processes we use.
We do however need to be vigilant when we receive unknown emails, especially with attachments.

X.   Additional Items
    I.   Course Information Matrix 2021 Collaboration between Student Senate, CLAS Faculty, C&IT. No date for implementation,
    II.   ISMC Consolidation

XI.   The Post-Pandemic Future of Higher Education at Wayne State University
The committee has elected to focus on
- Facilities Issues
- Online Education

The committee is going to approach the issues as a case study out of which we will provide a list of concerns.