

Facilities, Support Services and Technology Committee

February 19, 2014

Minutes

Present: J. Artiss, J. Sawasky, R. Ackerman, I Avrutsky, M. Barnes, J. B. Madigan, H. Matthew, T.R. Reddy, R. Pfaff.

Guest: J. Frederick, Director Parking and Transportation

Absent with Notice: B. Morrow, K. Kumasi, J. Withey, D. Golodner

Absent: R. Marback, K-H Yang

Meeting began at 10:00AM.

Next Meeting: March 26, 2014, 10:00AM, Rm. 1270 FAB

I. **PARKING ISSUES - J. Frederick, Director Parking and Transportation:**

Parking structure maintenance- Mr. Frederick began by presenting pie charts of how people accessed the parking lots in 2013 and 2014 (attached) Almost all projects that were planned for last year have been completed. Repairs to Structure 1 is/was a major project that is going to take a few more years to complete. Last year's renovations included replacing and installing new video surveillance equipment that is higher resolution and feeds directly into Public Safety. J. Sawasky offered to try to arrange an FSST meeting be held at Public Safety so that the committee could see the technology first hand. Mr. Frederick cautioned that Blue Light phones might not work. They attempt to keep them in good repair but between with the inclement weather, normal wear and abuse it is an on-going struggle. Snow removal has been a major challenge this year. He stated that in a normal winter we see about 48 inches of snow, as of the date of the meeting we had already seen 71 inches. On top of which it has been a challenge to keep the gates working because of the extreme cold.

Major repairs are planned- Structures 1, 2, 3 and 5 are scheduled for repairs, especially the pot holes, in the spring and summer. Further to the Walker report, \$4.9M is budget for repairs this summer. This report has also aided in reducing on-street congestion. Mr. Barnes raised the issue of parking in Lot 60 near the Hilberry Theater. As there is no credit card access it is unavailable for theater goers. Mr. Frederick apologized but stated that that lot is scheduled for major changes within the next couple of years. As the card readers could be re-cycled to the renovated lot, the committee asked Mr. Frederick to address this issue sooner rather than later. The changes that were planned in accordance with the Walker report are 85% complete.

Student Parking- Mr. Frederick was asked to comment on the possibility of a phased in "free" parking approach for students. Revenues could be recouped from the student fee. It is the university's position

that the user should pay. Furthermore they are concerned about increased demand for parking spots and additional wear and tear on the lots. The chair suggested that, in cooperation with the Student Council, a survey conducted to gather information on what effect such a program might have on enrollment and retention. Mr. Pfaff suggested that we might considered that as a first step we look at the effects on a more limited population; those students carrying a full credit load for example. Mr. Sawasky mentioned the results of a student services survey (<https://budget.wayne.edu/Analysis/login.aspx> - Title: "2012 Wayne State University Student Survey") that indicates a high level of dissatisfaction with the current situation. Mr. Frederick stated that his office has been working with Urban Studies and that they have developed their own survey (below). He has asked for comments on the survey from the committee.

Questions from Members- The parking staff have been instructed that they are to accommodate the disabled by all means possible; especially in the inclement weather. An intercom/video system will be installed at every parking lot entrance this summer.

Report from the Chair

The chair had no report.

II. Approval of Minutes of the October 9, 2013 Meeting.

- a. Approved.

III. Old Business

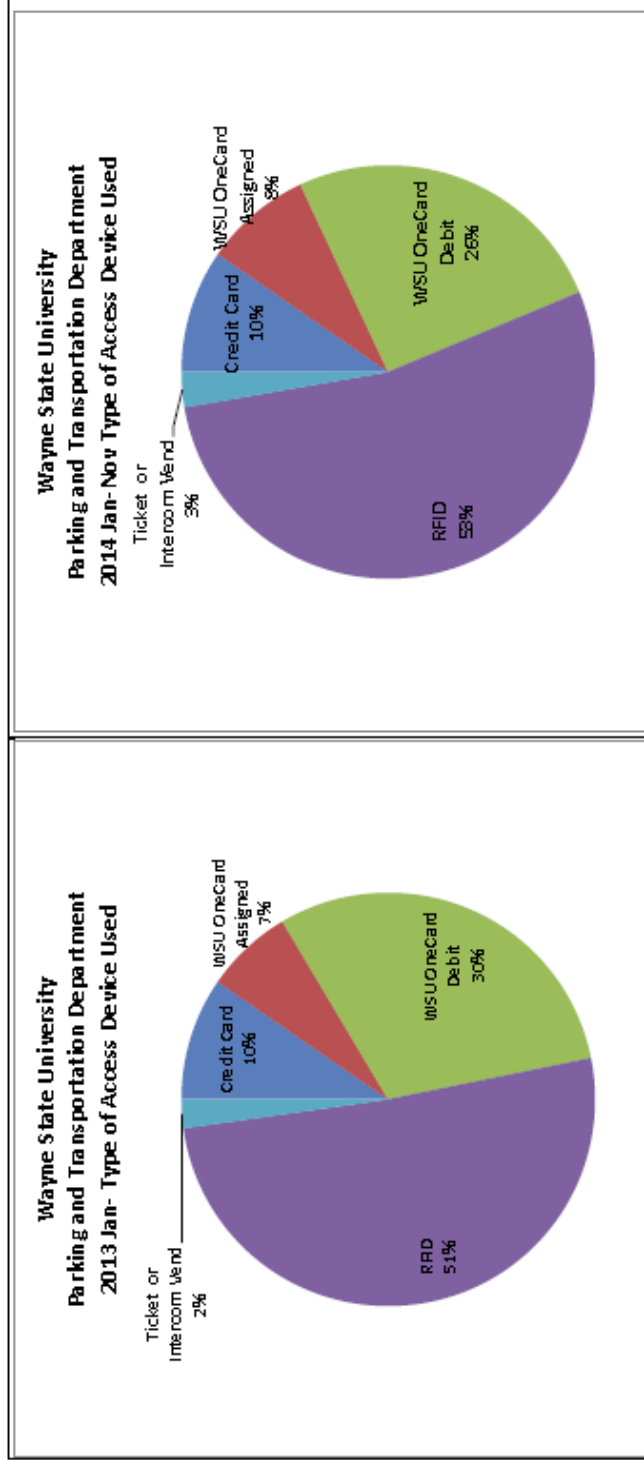
IV. New Business

- a. Mr. Sawasky reported that a small group, including himself, had joined the Provost for a site visit to Georgia State university. GSU has a very similar student population to WSU but has managed to address their retention problems. The Provost is working on a return visit by a group from GSU to help us with our retention issues.
- b. Mr. Barnes agreed to serve on the State Hall Renovation Committee.
- c. Mr. Sawasky asked for volunteers from the committee to sit on his New e-Mail Service Selection committee. Mr.'s Barnes, Pfaff and Artiss agreed to serve.

V. Adjournment

**Parking & Transportation Services Department
Dashboard Indicator – January 2014**

Primary Process Activity Utilization	Performance Indicator	Frequency	Goal
Method of accessing parking areas	Locations where RFID Technology is present lower	Monthly	Assigned use to less than 10%



Data Observation/Notes 2013-14 Access device comparison usage for January – time period

- 3.92% percent increase in RFID use from 2013 to 2014.
- 14.3% percent decrease in WSU OneCard Assigned use from 2013 to 2014.
- 13.3% percent decrease in WSU OneCard Debit use from 2013 to 2014.
- 50% percent increase in Ticket or Intercom vend from 2013 to 2014.

Wayne State University Student and Staff Transportation Survey
Spring 2014

Background

In 2009, WSU Business and Auxiliary Operations conducted a Transportation Survey among the campus community to assess opinions regarding the accessibility, responsiveness, and safety of the WSU parking and shuttle bus systems. The response rate was 6%, or nearly 4,000 of approximately 62,000 students, faculty, and staff.

The survey did not, however, include information on broader mobility patterns such as transit, biking, and sustainable transportation options. Understanding the transportation habits and preferences of students, faculty, and staff living on- and off-campus is an important step in planning ways to improve mobility, accessibility, quality of life, and campus sustainability.

WSU's Office of Economic Development would like to enter a service agreement with the Center for Urban Studies to develop a campus-wide survey. Based on the results of this survey, further focus groups or follow-up surveys may be conducted to get more information in a particular subject area.

Purpose

The WSU Transportation Survey is a survey to gauge the transportation habits, modes and preferences of WSU students, staff, and faculty. The following questions are those we hope to have answered to better address the needs and desires of our nearly 26,230¹ students and 8,000 faculty and staff.

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Q1. Where do you currently live?

- On campus
- <2 miles from campus
- In Detroit
- Outside Detroit
 - If, outside Detroit, which county?

Q2. How often do you use the following mode to get to campus? *(Check all that apply)*

	Always	Usually	About half the time	Seldom	Never
a) Personal automobile					
b) Carpool					
c) Vanpool/Park 'n' Ride					
d) DDOT					
e) SMART					
f) WSU Shuttle					
g) Bike					
h) Walk					
i) Other: _____					

Q3. Do you use a monthly bus pass?

- No
- Yes, Student fare

¹ All students enrolled for the current term (including School of Medicine). Source: Listserv Bulk Email Groups, updated 1/24/14

- Yes, Regular fare

Q4. If you could have unlimited access to DDOT and SMART bus services throughout Detroit and Southeast Michigan, would you support:

	Definitely	Very probably	Possibly	Probably not	Not at all
• The <u>option to purchase</u> a discounted semester-long pass					
• A discounted pass <u>included in tuition</u> (e.g., show your OneCard and ride)					

Q5. Do you ride the WSU Shuttle once you're on campus?

- No
- 1-3 times a week
- More than 3 times a week

Q6. In what ways does the WSU Shuttle meet or not meet your needs? *(Check all that apply)*

- It meets my needs.
- It doesn't run frequently enough.
- It doesn't go to the places I need to go.
- Its travel route is unclear.
- I don't know when it will arrive.
- Other: _____

Q7. How likely would you be willing to pay a small fee for the shuttle service if:

	Definitely	Very probably	Possibly	Probably not	Not at all
• It went to other places?					
• It ran more frequently?					

Q8. What extent do you agree or disagree that:

	Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree
• there are <u>enough locations</u> to park bikes on campus?					
• there are <u>secure options</u> to park bikes on campus?					

Q9. If there was an electric vehicle charging station on campus, how likely would you use it?

- Definitely
- Very Probably
- Possibly
- Probably Not
- Not at all