

Senate FSST Committee

11/9/11

Members Present: Tamara Bray, Jane Fitzgibbon, Jennifer Sheridan Moss, Debra Patterson, T.R. Reddy, Jeffrey Withey, Seymour Wolfson, Lee Wurm, Victoria Dallas, Daniel Golodner, Joseph Sawasky

Members Absent with Notice: George Alangaden, Brian Madigan, Judith Whittum-Hudson

Members Absent without Notice: Kafi Kumasi, Bryan Morrow, Daniel Rappolee, Sachin Gandhi

Guests: Jon Frederick, Parking; Tim Michael, Bus. Ops.

The meeting was called to order at 2 PM.

I. Introductions

II. Report on Parking (Jon Frederick)

- The newest phase of parking improvements is moving forward. This phase employs RFID hangtags and an in-and-out swipe system to better monitor the use of parking facilities by various constituencies (e.g. pre-paid parking, daily parking). While there have been glitches, the system is working better than anticipated
- The ability to use credit cards to enter the parking structures should be functional by the end of November.
- During the transitions, parking staff was working overtime, but those hours have now been reduced.
- There is now a phone number posted at all exits; a staff member can arrive to solve a problem in 1-2 minutes.
- A later phase of parking improvements will include the ability of parking staff to open a gate remotely.
- The construction in Parking Structure 2 has gone past the original deadline but will hopefully be completed by the end of November.
- Anyone who needs a new RFID tag will have to pay \$20 as of January 2012. Tags that have already been issued will continue to work and do not need to be replaced.

In response to committee members' comments, Mr. Frederick and Mr. Michael explained the following:

- Parking has received many complaints about long lines of people waiting inside and outside the parking structures. Mr. Michael stated that the equipment was working, and that 98% of the problems were human error. Several committee members related anecdotes about waiting in lines while parking attendants did nothing, or about their

inability to swipe out of the structures. Mr. Frederick was urged to look into these problems.

- Parking staff will be reminded about basic rules of courtesy.
- A new exit in Parking Structure 4 (SOM) will alleviate congestion in that structure.

### III. Report on Computing (Joe Sawasky)

- a. An announcement in the press of an open source learning management system which incorporated various Google services was misleading. Google in fact has no involvement in this project, which is led by Pearson, the textbook publisher.
- b. The Huron Group recommended that IT services around campus be consolidated, which has caused concern among faculty and staff. For now, only administrative areas (those under VP Nork and VP Brown) are being consolidated. Sawasky has fought attempts to merge various academic systems because of the differing needs of units. He did point out that some units may want to consolidate voluntarily, and that units who want to remain independent could still benefit from efficiencies such as a volume agreement with Dell for PC purchases.
- c. IT is understaffed at WSU; we neither achieve EDUCAUSE benchmarks nor meet the standards that the Huron Group considered adequate. Some committee members thought that the colleges would be better served with larger IT support staff.

The meeting was adjourned at 3:05 PM.

Respectfully Submitted,

Jennifer Sheridan Moss  
Chair