

## ACADEMIC SENATE

### Facilities, Support Services and Technology Committee

April 22, 2009 Meeting

Members in Attendance: Joseph Artiss, Sarah Bassett, Veronica Bielat, Brian Edwards, Lisa Maruca, Nabil Sarhan, Lothar Spang, Russell Yamazaki, Earnestine Young, Judy Field, Chair

Members Absent with Notice: Matthew Hurrell, Joe Sawasky, Toni Somers

Members Absent: Terrence Allen, Ravi Dhar, Daniel Rappolee, Arun Wakade, Derek Wildman

Guests: Cindy Sulad, Director, C&IT Customer Services; Daniel Eklund, Director, Network Engineering, C&IT

Cindy Sulad, Director, C&IT Customer Services was invited to attend this meeting at the request of a member who wanted more information on C&IT server hosting program. She provided information on their consolidation of many of the IT functions such as servers, file servers and e-mail to achieve economies of scale and consistency in service. Units can decide to allow C&IT to host their servers, it is strictly voluntarily. However discipline specific servers should continue to reside in their departments. Servers moved physically to C&IT are still managed by the departments. Departments will need to designate two people who will be authorized to access the servers being hosted by C&IT when the servers have a problem. This is a security precaution. Additional information on server hosting can be found at <http://computing.wayne.edu/serverhosting/server-hosting.php>. There are no fees for basic server hosting, however, a service level agreement is required. C&IT provides service on the operating systems only; application software is the responsibility of the departments. Managed servers with 100gigabyte memory per server will cost \$1900 per server or image per year. C&IT will manage Linux and Windows servers but no Mac servers.

By mid-May all faculty and staff are to be transferred over to WayneConnect; students are to be moved over by late June. It is felt that the new calendaring feature will prove to be very useful. It allows you to block time when you are not available and to see when others are available or not available.

Daniel Eklund said that Phase One of a Disaster Recovery Plan at Oakland Center is completed. Work will start soon on Phase Two. C&IT provides in-source services for those units that do not have IT people. As part of this service they hire people who reside with specific units as needed. This reduces the costs of small units who otherwise would need to hire full-time people.

Daniel went on to respond to the question of limiting cell phone use in the classrooms. He said that a federal law prohibits us from interfering with cell phone signals. As to Wi-Fi, currently there is nothing on the market to enable us to block Wi-Fi access. He said the campus now has 750 access points for Wi-Fi and if funding is approved more access points will be added next year.

A question was asked about developing web sites. It was recommended that the Marketing Department be contacted.

After our guests left we continued to discuss the problem with students using their computers or cell phones for non-classroom activity and interfering with other students. It was suggested that this issue be referred to Student Services and Student Council for their consideration.

Brian Edwards informed us that he is not returning to the Senate. He has served on the committee for approximately 8 years.

Meeting adjourned 3:00

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Approved by the Facilities, Support Services and Technology Committee