

Academic Senate Facilities, Support Services and Technology Committee  
12 October 2011

Present: G. Alangaden, T. Bray, J. Fitzgibbon, B. Madigan, J. Sheridan Moss,  
D. Patterson, S. Wolfson, L. Wurm, S. Gandhi, Student Senate liaison

Members Absent with Notice: J. Whittum-Hudson, V. Dallas, Policy Committee liaison

Members Absent: D. Golodner, AAUP-AFT liaison, K. Kumasi, B. Morrow,  
D. Rappolee, T. R. Reddy, J. Sawasky, Administration liaison, J. Withey

The meeting was called to order at 2:00 PM.

1. Welcome and Introductions

2. Meeting Dates for 2011-2012

The committee's normal monthly meeting date will be the Wednesday after each full meeting of the Senate at 2-3 PM, with exceptions to the rule starred below:

Oct. 12, 2011	Feb. 15, 2012
Nov. 9, 2011	*Mar. 21, 2012
*Dec. 7, 2011	Apr. 11, 2012
Jan. 18, 2012	May 16, 2012

3. Report from C&IT (Darren Hubbard, standing in for J. Sawasky)

- C&IT is spending this year preparing for the upgrade from Blackboard 9.0-9.1 in May. The new version includes an improved grade center, and improved Web 2.0 functions such as blogs and wikis. For the upgrade, C&IT is consulting with the Office for Teaching and Learning as well as a faculty advisory group. Professor Wolfson reminded C&IT to keep faculty informed of these changes as well as others.
- The new voicemail system will be online in November. The new system will allow users to forward voicemail messages to their e-mail address as .wav files. When the new system comes online, individual users will need to set up their outgoing message, etc., and any saved messages will be lost.
- The Board of Governors is reviewing a policy concerning video surveillance which will coordinate the various surveillance systems on campus (such as those set up by individual departments) so that all surveillance is centralized under Public Safety.

4. Issues to address in 2011-2012, in order of priority

- **Parking:** the new system installed in the parking lots/structures has introduced new problems, such as long lines of cars trying to exit the structures,

dysfunctional swipe machines, inadequate spaces for students who have prepaid. A lack of attendants at the exits exacerbates these problems. Furthermore, the committee would like to be kept up-to-date on continuing plans regarding the parking system.

- **Power on Campus:** during the summer and fall there were numerous power outages that closed down campus buildings. At that time, people noticed that many emergency lights did not work, which is a safety issue. The committee would like to hear what is being done to address the fact that much of the campus is attached to the Detroit Public Lighting grid that is deteriorating quickly.
- **Manoogian Hall:** The so-called “ethnic” rooms that were once the pride of the campus are now mostly in shambles from a lack of upkeep. The committee would like to stimulate a conversation between FP&M and Development to see if monies can be raised to update these rooms. Those who use Manoogian would also like a coffee/food cart to be located in the building.
- **Campus signage:** While external signage on campus is generally helpful, signage inside buildings is not. Room directories are particularly needed in Old Main, which has a confusing floor plan; the committee noted that emergency responders would be unlikely to locate rooms in an emergency.
- **Campus Alert System:** during recent power failures, the alert system which can send text messages to mobile phones was not employed, leaving many to wonder whether the university was closed or classes were cancelled. The committee seeks clarity on who is responsible for informing the campus community in these situations.
- **Building upkeep and maintenance:** There have been many complaints this fall about the cleanliness of campus buildings. Students in particular do not know how to complain about dirty classrooms or bathrooms, issues relating to building temperature, or other building-related issues. The committee wants to be updated on plans to institute a central help line where issues could be reported.

The meeting adjourned at 2:55 P.M.

Respectfully Submitted,

Jennifer Sheridan Moss, FSST Committee Chair